

# LOCKBOX FIRMWARE UPGRADE INSTRUCTIONS

PLEASE READ THE FOLLOWING  
INSTRUCTIONS CAREFULLY BEFORE YOU BEGIN!

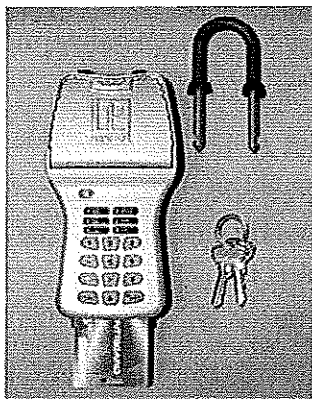
Your SentiCard account has been flagged to receive an upgraded version of the lockbox software the next time you renew your card. To perform the upgrade, please complete the following 4 easy steps:

## First start out by renewing your SentiCard!

**NOTE:** The renewal time takes 2 to 3 minutes when the upgrade program is downloaded onto your SentiCard, so you'll probably notice a longer renewal time when this occurs.

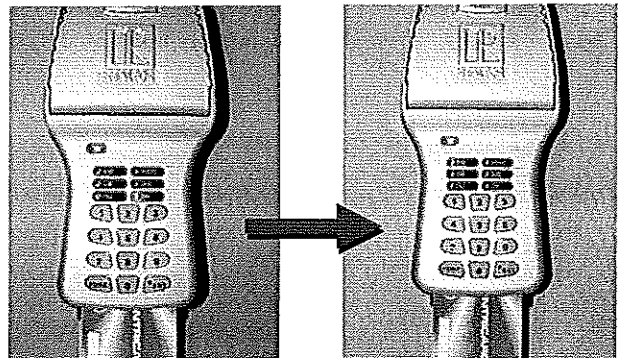
### 1. Prepare the lockbox for the upgrade

If the lockbox is already on a listing, please remove the shackle and take the keys out of the key compartment.



### 2. Insert your SentiCard into the lockbox.

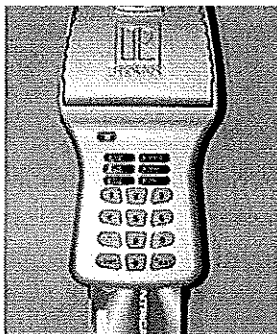
The lockbox should make a double beep.  
When the **CODE** light illuminates enter your PIN + ENT.  
The **READY** light should illuminate.



**!!DO NOT PULL OUT THE SENTRICARD UNTIL ALL STEPS ARE COMPLETE!!**

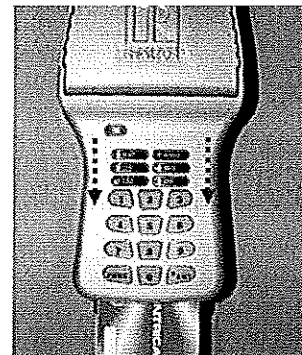
### 3. Upgrade the lockbox firmware

Press **FUNC + FUNC + 37265 + FUNC + ENT**.  
**DO NOT REMOVE YOUR CARD!** The **CARD** light will blink while the lockbox firmware is upgrading.



### 4. Wait for the upgrade to complete

After approximately 30 seconds, the lockbox will beep and then flash the status lights. When all lights turn off, the upgrade is complete.



**!!DO NOT PULL OUT THE SENTRICARD UNTIL ALL STEPS ABOVE ARE DONE!!**

If it has been more than 5 seconds since you've seen any lights blinking, REMOVE YOUR CARD.  
If the lockbox was already on a listing prior to the upgrade, re-insert your card and login to your lockbox by entering your PIN + ENT. To put the lockbox back on the listing, complete the FUNC 1, FUNC 2, FUNC 3 sequence that you normally perform when putting a lockbox on a property.

**OPTIONAL:** If you would like to verify that the firmware was successfully upgraded, remove your SentiCard and reinsert it into the lockbox. When the **CODE** light illuminates, enter your PIN + ENT. When the **READY** light illuminates, press **FUNC + FUNC + 43752 + FUNC + ENT**. A series of 4 beeps indicates the lockbox was successfully upgraded.